

MANAGEMENT OF MEDICAL INCIDENTS

Director takes guidance from
the person managing the incident

IS PATIENT UNCONSCIOUS?

YES – RING 111

Our address is 27B Elizabeth St, Waikanae
Director clears the room via N/S doors

NO – HELP PATIENT (see next page)

Director waits to be advised

IS IT CARDIAC ARREST?

(no breathing or pulse detected)

YES – BEGIN CPR

check for medical alert bracelet

**NO – follow instructions
from 111 call centre**

CPR

OPEN AED UNIT TO HEAR INSTRUCTIONS

(machine will talk to you)

CONTINUE CPR UNTIL FIRST RESPONDERS ARRIVE

HELP CONSCIOUS PATIENT

CHEST PAINS OR BREATHING DIFFICULTIES?YES – call 111 and follow instructions
NO...

DOES PATIENT KNOW WHAT THE PROBLEM IS?.....YES – Resolve
NO...

ANY CLUES FROM FRIENDS?.....YES – Resolve
NO...

call 111 and follow instructions

CONSIDER OTHER POSSIBILITIES

Use Red Cross app on phones

Stroke (F.A.S.T.).....Diabetes.....Epileptic Seizure.....Allergy.....Asthma.....Faint